



# **Apria Sleep Care** is a Care Model tailored to improve the Patient's sleep journey

#### **New PAP Referral**

- OSA diagnosis, Rx sent to Apria
- E-Prescribe through DMEscripts
- Order is processed accurately and quickly
- Orders can be tracked online

#### **Initial Outreach**

- The local Apria branch contacts the patient to begin the Apria Sleep Care journey
- Patient selects preferred method of care:
  - √ Self Directed
  - ✓ Virtual
  - √ In-Person

### **Initiate Therapy**

- Patient receives PAP with Apria Sleep Care Welcome Kit, which includes QR codes and user guide,
- The local Apria branch office conducts Wellness Call to educate on equipment and therapy

## **Therapy Support**

- Local branch and RT support
- Sleep coaches
- Patients visit Apria. com/sleep for digital resources, videos, FAQs, sleep blog

#### **Adherence**

- PAP Adherence outreach approach via:
  - ✓ Live calls
  - ✓ Texts
  - **✓ Emails**
  - ✓ IVR
- Patient outreach via resupply team (Supplies on Schedule)
- ApriaDirect.com\*

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<sup>\*</sup>ApriaDirect provides sleep products and aids that can help with PAP adherence not covered by insurance.